

Exhibit G - MINDSOURCE Website Hosting, Updates, Support, Maintenance, and Graphic Design FAQ

Purpose of document:

To provide organizations with a list of potential questions they may have regarding the MINDSOURCE Website Hosting, Updates, Support, Maintenance, and Graphic Design DQ and a list of responses to those questions.

1. Question: What is the expected traffic to the site?

Answer: [There are approximately 2,000 visitors to the website per month.](#)

2. Question: What are the current data storage requirements for the site?

Answer: [Current site disk usage is 30 GB.](#)

3. Question: Which providers currently host the MINDSOURCE website DNS and SSL services?

Answer: [DNS is hosted through MediaTemple. SSL is via Let's Encrypt, managed by DreamHost.](#)

4. Question: From what source does the Monthly Data Dashboard pull information?

Answer: [The data dashboard is currently in Tableau, and the client services provider develops and maintains the dashboard. The website provider will be required to collaborate with the client services provider and any associated subcontractors to ensure the data dashboard is effectively displayed on the MINDSOURCE website.](#)

5. Question: Why is the HIPAA Business Associate Agreement required?

Answer: [This is required when exchanging Protected Health Information \(PHI\), which CDHS cannot distinguish from client Personal Identifiable Information \(PII\). At times, the "Contact Us" form will include PHI from the individual requesting information due to the Program's subject matter. We do not plan to request or](#)

store PHI data on the website.

6. Question: What plugins are currently in use on the website?

Answer: The following plugins are currently in use on the website.

Require a paid license/subscription:

- Advanced Custom Fields PRO - Annual license renewal
- Gravity Forms - Annual license renewal
- ActiveCampaign Postmark (Official) - Monthly license renewal
- SendGrid plugin – requires a SendGrid account/API key (free tier available; otherwise billed via SendGrid plan).

Free (no license):

- Autoptimize
- Classic Editor
- Complianz GDPR/CCPA
- Dominant Color
- Duplicate Page
- Enable Media Replace
- ExactMetrics/Google Analytics Dashboard for WP (free)
- HT Easy GA4
- Nginx Helper
- Query Monitor
- Redirection
- Simple Lightbox
- Wordfence Security (free tier)
- WordPress Importer
- Yoast SEO (free)